MEMORANDUM

To: All Students

From: Darryl Jackson; D. Jackson  
Director; Office of Student Financial Aid

Date: January 6, 2012

Subject: Financial Aid Tips

The Office of Student Financial Aid here at AAMU is committed to making sure all of our students are given the necessary information and tools needed to make the Financial Aid experience as seamless as possible. In keeping with this mantra, please note the attached Financial Aid tip for the week. Please check your AAMU email frequently to retrieve this valuable information.

**********FINANCIAL AID TIP FOR THIS WEEK**********

During the Spring Semester registration period, The Office of Student Financial Aid has relocated to the Learning Resource Center, room 129. We will remain there Monday through Friday, from January 4th through 13th. Our hours of operation are 8a.m through 5p.m.

Please note that it is not necessary for you to visit the Financial Aid Office or stand in line to determine the status of your account.

You can view your Spring Semester financial aid award, account balance, and determine the nature of any holds on your account by logging in to your Banner self-serv account.

**If your total financial aid package is not sufficient to cover your entire balance, you can contact the Collections office to make arrangements.

**If your Banner Self-serv account indicates that your financial aid funds have not been properly processed, please visit us in the LRC room 129 to review your account.