Thanks to you and your staff for the opportunity to interview today for the xyx position with xxx. I left the interview with a clear understanding of the position and workplace culture at xxxx.

Although I felt a little nervous going in to the interview, you immediately put me at ease. It was exciting to be able to meet the team during our office tour. You have a very knowledgeable, fun, and friendly team that I felt connected to immediately.

Today's interview reinforced my interest in becoming part of your team. Your description of your *customer service protocols and standards* was very impressive; it is obvious that you take pride in the delivery of exceptional customer support. As I shared, as a student assistant at an IT Help Desk at Alabama A&M University, I am often able to resolve escalated trouble tickets. I have found that I really enjoyed the process of helping frustrated users to resolve their technical issues.

Mr. xxxx, if there is any other information I can provide to help with your decision making process, please let me know. I have attached an additional copy of my resume, and am happy to provide professional references upon your request.

Again, thank you for the time that you and the rest of the team took to talk with me at length about this position. I look forward to hearing from you soon.

Sincerely,

FirstName LastName