REFUNDS
Fall 2011

SEPTEMBER 6TH
Initial-refunds will be processed for Non First-time borrowers if:
You have a refundable credit balance and Your class attendance has been verified by 8/31

SEPTEMBER 22ND
Initial-refunds will be processed for First-time borrowers if:
You have a refundable credit balance and Your class attendance has been verified

If your refund is not processed on the initial refund date:
1. Review your account on Self Service Banner
2. Check to see if the code “RFND” (Refund of Student Balance) has posted to your account for the current term
3. When “RFND” is posted for the current term, your refund will be processed within 14 days

BOOK VOUCHER BALANCE
Unused Financial Aid Credit Balances

All unused Credit-Balance Book Voucher balances will be refunded per the above dates and requirements