AAMU Information Technology gives you the tools to “Get Connected & Stay Connected” electronically with campus services.

ITS offers a broad range of technology services designed to meet the computing, communications, and networking needs of the Alabama A&M University students, faculty, and staff.

You can communicate with instructors and classmates, complete class assignments, connect with family and friends, and more.
Self Service Banner (SSB)

• Banner is an administrative software application developed specifically for higher education institutions.

• Banner consists of five integrated software modules: Advancement, Finance, Financial Aid, Human Resources, and the Student module.

• Banner provides students with their financial aid, registration, student billing, and course-related information, pay information.
Self Service Banner (SSB) Credentials

Directions: Please enter your Banner Identification Number (also known as your A-number or User ID) and your Personal Identification Number (PIN). When finished, click Login.

Please note: ID and PIN are case-sensitive.

To protect your privacy, please exit (log-out) and close your browser when you are finished.

User ID: [blank]
PIN: [blank]

Login  Forgot PIN?

Release: 8.7

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This software contains confidential and proprietary information of Ellucian or its subsidiaries.
Use of this software is limited to Ellucian licensees, and is subject to the terms and conditions of one or more written license agreements between Ellucian and such licensees.
Self Service Banner (SSB) Information

Student

Registration
Check your registration status, class schedule and add or drop classes

Student Records
View your holds, grades and transcripts

Student Account
View your account summaries, statement/payment history and tax information

Credit Balance Book Voucher Opt-out process (Summer 2016)
Credit Balance Book Voucher Opt-out process

Degree Works

Vehicle Registration

TMS Refund Consent Form

Personal Information

Answer a Survey
Change Security Question
View Addresses and Phones
Update Addresses and Phones
View E-mail Addresses
Update E-mail Addresses
View Emergency Contacts
Update Emergency Contacts
Name Change Information
Social Security Number Change Information
Change your PIN
Need to update your PIN? Change it here.
Welcome to myAAMU

myAAMU Resources

Click on the small "+" boxes to expand each list.

myAAMU

☐ ☐: Banner (5)

Look-up Banner ID and PIN

Self-Service Banner (SSB) Log-In

Banner Information Center

Class Schedule (No Banner ID Needed)

Advisor PIN Assignment (Advisors Only)
Alabama A&M University

Self-Service Banner (SSB) PIN and Banner ID (A-number) Retrieval Form

Students, faculty, and staff can retrieve their SSB PIN and A-number here. The SSB PIN and A-number can be used to look-up account information, unofficial transcripts, grades, courses and more.

<table>
<thead>
<tr>
<th>SSB PIN/ID Retrieval</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last 4 digits of SSN</td>
</tr>
<tr>
<td>Birth Date</td>
</tr>
<tr>
<td>-Month-   -Day-   -Year-</td>
</tr>
<tr>
<td>Last Name</td>
</tr>
</tbody>
</table>

Show SSB PIN/ID
Your SSB PIN/ID

ID: A00376776
PIN: dgreen
External ID: mlou

*** Please close this browser ***
*** to protect your personal identity. ***
Bulldog Email

Bulldog mail is the AAMU official email option for students. Bulldog mail is hosted by Google with an address of externalID@bulldogs.aamu.edu.

You can keep the account for as long as you want, permanently if desired, after you leave AAMU!

Your bulldogs.aamu.edu Email account gives you full access to the complete set of Google Apps. These tools include:

• **GMAIL**: Over 6GB of email quota, mail search tools, and integrated chat using your bulldogs.aamu.edu email address
Example Login
A-Number: A00376776
External ID: mlou
Email address: mlou@bulldogs.aamu.edu
Initial password: Aamu*6776 (Aamu*last four numbers of A-Number)

DO NOT CLICK ON CREATE ACCOUNT
TMS Refund Consent Form

Student

Registration
Check your registration status, class schedule and add or drop classes

Student Records
View your holds, grades and transcripts

Student Account
View your account summaries, statement/payment history and tax information

Credit Balance Book Voucher Opt-out process (Summer 2016)
Credit Balance Book Voucher Opt-out process

Degree Works

Vehicle Registration

TMS Refund Consent Form

RELEASE: 8.7

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Personal Information

Answer a Survey
Change Security Question
View Addresses and Phones
Update Addresses and Phones
View E-mail Addresses
Update E-mail Addresses
View Emergency Contacts
Update Emergency Contacts
Name Change Information
Social Security Number Change Information
Change your PIN

Need to update your PIN? Change it here.

RELEASE: 8.7

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Update E-mail Addresses - Select Address (Admin Secured)

Update an existing e-mail address by selecting the link. Insert a new e-mail address by selecting the address.

E-mail Addresses
Application E-mail (Temporary)
mlou@aamu.edu  Preferred

Type of E-mail to Insert:

Submit
Update E-mail Addresses - Update/Insert

E-mail must be entered for an e-mail address update or insert; all other fields are optional. You may specify only one preferred e-mail address.

Application E-mail (Temporary)
E-mail: mlou@aamu.edu
Comment:
Delete this address: 
Make this your Preferred address: 

Preferred Application E-mail (Temporary)
dwayne.green@aamu.edu

Submit  Reset

Select a Different E-mail Address to Update
Blackboard Learn

- **Blackboard (BB)** is used to facilitate teaching and learning for both face-to-face and online instruction.
- Most instructors use Blackboard in the classroom.

**Username:** *A0001234*

**Password:** *Banner PIN*
Blackboard Learn Mobile App

Android: Free

Apple: Free
AAMU Mobile App
Download the AAMU Mobile App for access to the directory, sporting events, email, calendars including Banner Access.

Available on:
iOS
Android
Mobile Web
DELL

Alabama A&M University has partnered with DELL to offer special deals to students, faculty and staff.

AAMU ITS Does NOT Service Student Computers!!!!!!!!!!!
Cellular providers offer Student and Employee Discounts.

Discounts are offered on voice, data, upgrades new devices and some features. The account has to be in the student's/employee's name to get the discounts.

- Students 10% discount
- Employees 18% discount

Discounts are offered on voice, data, upgrades new devices and some features. The account has to be in the student's/employee's name to get the discounts.

- Students 10% discount
- Employees 17% discount
Security

• Microsoft Security Essentials is recommended for virus protection.
  • Free download on Microsoft.com

FrontDoor: Protect your Laptop/Mobile Device!

FRONTDOORSOFTWARE.COM/AAMU

If your laptop is lost or stolen this program will turn your monitor into an ownership tag. By simply displaying who owns the laptop, you increase your chances of recovery by 80%. You can edit information as needed.
The University provides over 200 computers for students’ use on campus.

<table>
<thead>
<tr>
<th>Locations</th>
<th>No. of Computers</th>
<th>Hours of Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library (LRC)</td>
<td>47</td>
<td>Mon-Thurs 8am-11pm, Fri 8am-5pm, Sun 1pm-11pm</td>
</tr>
<tr>
<td>Foster Complex</td>
<td>25</td>
<td>Mon-Thurs 8am-10pm, Fri 8am-5pm, Sun 6pm-10pm</td>
</tr>
<tr>
<td>Knight Center Complex</td>
<td>35</td>
<td>Mon-Thurs 8am-10pm, Fri 8am-5pm, Sun 6pm-10pm</td>
</tr>
<tr>
<td>School of Business</td>
<td>35</td>
<td>Mon-Fri 8am-5pm</td>
</tr>
<tr>
<td>Carver Complex North</td>
<td>35</td>
<td>Mon-Fri 8am-5pm</td>
</tr>
</tbody>
</table>

Username: ExternalID
Password: Email Password