How to enable Mobile Recovery

Description

This functionality allows the user to switch between phones when they are on the same cloud (iCloud, Google Play).

Using his ID (AppleID, GoogleID) the user connects the <u>new phone</u> to the respective Cloud Store and provided that the Octopus authenticator app is backed up in the cloud he will be able to request a new enrolment.

User High-level Flow

1. The user restores the Octopus Authenticator app on the phone.
2. Upon opening the Octopus Authenticator app for the first time the user will get a notification
3. Should the user choose to retrieve his enrolment from the backup, an enrolment invite email will be sent automatically to the user.
4. The user will scan the QR code in the enrolment email and then can continue working as previously.

Instructions

```
cd /opt/sdo/authserver/config

vi prod.js

to enable:

    add "mobileRecoveryEnabled" : true

    make sure the syntax is valid (add commas if needed)

save the file

systemctl restart sdomon
```

> 🛈 Parameter name: "mobileRecoveryEnabled"
>
> The feature will be disabled by default, the parameter is a boolean.

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