



Micro-Credential

DEI



Fostering A Culturally Responsive Campus Through Diversity, Equity & Inclusion

Required

- Diversity, Equity & Inclusion: Creating A Culture Of Cross-Campus Dialogue
- Creating & Sustaining An Inclusive Campus Culture: Addressing Microaggressions, Implicit Bias & Other Exclusionary Events
- Advocacy, Allyship & Antiracism: Empowering Change For Inclusion & Equity

Electives - Choose 3

- Supporting The Asian Student Community: Diversity, Equity & Inclusion
- Ensuring Diversity, Equity & Inclusion In The Online Learning Environment
- DEI & International Students: Strategies For Attracting, Retaining & Growing This Student Population
- Diversity, Equity & Inclusion In Academic Advising: Challenges, Opportunities & Strategies
- Recruiting & Retaining Faculty & Staff Of Color: Challenges, Opportunities & Strategies
- Culturally Responsive Teaching Practices: How To Create An Inclusive Climate
- Implementing Universal Design To Support Your Campus's Diversity, Equity & Inclusion Efforts
- Strategies To Foster LGBTQ+ Inclusion in the College Classroom
- How To Develop, Nurture & Enhance Cultural Competence On Campuses

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Advising For Retention: Meeting Your Students Where They Are

Required

- Integrating Appreciative Advising To Positively Impact Retention, Persistence & Graduation
- Academic Advising For At-Risk Students: How To Recognize & Address “Red Flags”
- Advising Students On Academic Probation: Challenges, Interventions & Opportunities

Electives - Choose 3

- Advising Gen Z Students: Developing A Comprehensive Retention Initiative
- Diversity, Equity & Inclusion In Academic Advising: Challenges, Opportunities
- Incorporating Mindset, Belonging & Resilience Into Advising, Peer Mentoring & Orientation
- Onboarding Academic Advisors: Strategies For Success In Changing Times
- Online Advising: Utilizing Technology For Effective & Meaningful Sessions
- Advising Diverse Populations: How To Be Inclusive Using Appreciative Advising
- Peer Advising Programs: A Powerful Strategy For Enhancing Retention
- Online Advising: Evidence-Based Best Practices For Virtual Advising

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Micro-Credential

Supervisory Leadership



Supervisory Leadership: Maximizing Productivity & Staff Development

Required

- How To Increase Employee Productivity & Motivation
- Team Dynamics: How Supervisors Can Maximize Individual Skill Sets To Improve Overall Performance
- Supervision Challenges And Opportunities: Managing Conflict, Staff Development And Team Performance

Electives - Choose 3

- Managing Remote Employees: Creating A Plan For Communication, Engagement & Performance
- Mental Health Strategies For Supervisors: Recognizing & Responding To Burnout, Compassion Fatigue & Vicarious Trauma
- Conflict Management Among Co-Workers: Difficult Conversations & Resolution Strategies
- Intentional Self-Care For Higher Ed Professionals: How To Reduce Stress & Promote Overall Wellness
- Effective Strategies For Dealing With A Challenging Employee-Supervisor
- Supervising Early-Career Professionals: Challenges, Support Strategies And Motivation Techniques
- Supervising Student Employees, Peer Educators And Graduate Students
- Supervising & Retaining Student Employees Through Coaching & Mentoring

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Micro-Credential

Tutoring Center
Administration



Tutoring Center Administration: Best Practices & Innovations

Required

- Tutoring Center Administration: Best Practices For Hiring, Tracking & Reporting
- Using Quantitative Data To Evaluate Tutoring, SI & Study Groups
- Tutoring Center Administration: Supervising & Retention Strategies Post-COVID

Electives - Choose 3

- Creating Short Videos To Promote Your Tutoring Center: It's Fun, Easy
- Adapting Your Tutoring And Coaching Services For The Online Learning Environment
- Hybrid Tutoring Centers: Advantages, Challenges & The Future Of Online Services
- Training Tutors To Help Tutees With Study Skills & Strategies
- How Asynchronous Online Tutoring Can Meet The Needs Of Online Students
- Intrusive Tutoring: Utilizing Advising, Coaching & Counseling Strategies
- Tutoring Gen Z: How Generational Differences Impact Teaching & Learning
- How To Effectively Tutor Students With Disabilities

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Micro-Credential

AI Bootcamp
Faculty, Staff & Administrators



Embracing The AI Revolution: A Strategic Bootcamp For Actionable Integration & Leadership

Required

- Session 1: Navigating The AI Landscape: Assessing Your Institutional Needs & Crafting A Comprehensive Roadmap
- Session 2: Introducing AI Into College Workflows: Integration Strategies For Improved Efficiencies
- Session 3: Creating An AI Implementation Plan: Use Cases, Ethical Considerations & Sustainable Practice

Electives - Choose 3

- Transformative Teaching with ChatGPT: Learn to design innovative and engaging assignments.
- ChatGPT in the Workplace: Master practical strategies for faculty, staff, and administration.
- Leveraging ChatGPT for Tutor Training & Success: Enhance tutor effectiveness and student success.
- Practical Strategies for Teaching with ChatGPT: Optimize both face-to-face and online teaching methods.
- ChatGPT in the Classroom: Embrace AI for an enhanced teaching and learning experience.
- Preventing ChatGPT Misuse: Ensure academic integrity with explicit policies.
- The Future of Syllabus Design with ChatGPT: Create engaging, tailored syllabus content.
- Developing a Policy for Responsible AI Use: Guide your institution in ethical AI practices.

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Micro-Credential

Training For
Orientation Leaders



Transformative Student Support: Success Coaching Strategies to Motivate & Empower Learners

Required

- Empowering Student Development & Achievement With Creative Coaching
- Transformative Academic Coaching: How To Empower Students To Be Independent, Self-Motivated Learners
- Navigating Change: Utilizing Motivational Interviewing & Coaching To Maximize Student Success

Electives - Choose 3

- Group Coaching: How To Maximize Resources & Foster Student Engagement
- Success Coaching for At-Risk Students: Practical Strategies For Implementation & Assessment
- Leveraging Motivational Interviewing & Coaching For Student Well-being & Success
- Empowering Academic Success: Creating Customized Coaching Manuals for Campus Programs
- DEI & Academic Coaching: Integrating Cultural Sensitivity To Empower Student Success
- Utilizing A Student Success Coaching Model To Help Students Transition To Life After College

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Micro-Credential

Supporting Mental Health
Cultivating Wellness



Supporting Mental Health - A Holistic Approach To Wellness

Required

- Workshop 1: Mental Health, Depression & Mood Disorders: How To Identify, Support & Refer Students
- Workshop 2: Student Anxiety & Its Negative Impact On Retention: Strategies To Support, Respond & Refer
- Workshop 3: Cultivating Campus Wellness: Innovative Trends & Solutions For Faculty & Staff

Electives - Choose 3

- Helping College Students Manage Stress Through A Mindfulness Program
- Developing A Stress Management Plan To Support Advisors
- Mental Illness & Substance Abuse Disorders: Strategies For Recognizing, Referring & Supporting Students
- Mental Health Issues In the Classroom: How Faculty Can Recognize, Support & Refer March
- Student Mental Health & Wellness: Utilizing A Stepped Care Model To Maximize Impact & Efficiencies
- Amplifying Success: Micro-Strategies To Boost Students' Attention, Motivation & Well-Being
- Framing, Measuring & Implementing Well-Being In A Diverse Landscape: An Overview Of 3 Research Studies
- Fentanyl & Xylazine On Campus: Understanding, Recognizing & Responding To Opioid Abuse
- Leveraging Motivational Interviewing & Coaching For Student Well-Being & Success
- Holistic Leadership: Prioritizing Well-Being For Impactful Educational Outcomes

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Micro-Credential

Training Front
Office Staff



Training Front Office Staff For Service Excellence

Required - All courses are required

- Building a Student-Centered Culture: Revamping Customer Service For Frontline Employees
- Navigating FERPA: Empowering Frontline Employees To Ensure Service Standards & Compliance
- Handling Difficult & Disruptive Customers: A Training for Frontline Employees
- Mastering Virtual Customer Service: Training Frontline Employees For Success

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Practical Teaching Strategies With ChatGPT

Required

- Session 1: The Potential Of ChatGPT: Practical Strategies For Face-To-Face & Online Teaching
- Session 2: The Future Of Syllabus Design: Leveraging ChatGPT For Engaging, Tailored Content
- Session 3: Transformative Teaching: How To Use ChatGPT To Create Innovative & Engaging Assignments

Electives - Choose 3

- ChatGPT In The Classroom
- ChatGPT As A Learning Tool
- Creating Innovative Test & Quiz Questions With ChatGPT
- Facilitating Better Online Discussions With ChatGPT
- Writing Quiz & Test Questions With ChatGPT
- Creating Effective Communications For The Online Classroom

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Supporting Non-Traditional Students: Innovative Practices For Adult Learner Outcomes

To earn this credential, participants must complete four electives from the following:

- Empowering Adult Learners: Proven Strategies For Better Outcomes
- Implementing Effective Prior Learning Assessment Strategies For Adult Learners
- Improving Equity: 4 Ways To Recruit & Support Adult Learners Using Online Resources
- Designing Online Content For Adult Learners: Strategies To Engage & Motivate
- Best Practices In Online Learning For Non-Traditional Student Engagement & Success
- Non-Traditional College Students: Strategies For Successful Recruitment

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Streamlining Administrative Processes With AI: A Micro-Credential For Classified Staff Success

The following 3 courses are required to earn the credential:

- Balancing AI Efficiency With Privacy: Streamlining Admin Processes While Protecting Sensitive Data
- Utilizing AI to Streamline Administrative Processes & Enhance Service Quality
- Maximize Your Time With AI: How To Streamline Workflows & Increase Overall Efficiency

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