**Apparel Merchandising and Design Resume**

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[dreamcareer@bulldogs.aamu.edu](mailto:dreamcareer@bulldogs.aamu.edu)

*Apparel Design Major* seeking a professional position toutilize the knowledge and skills gained through academic preparedness and employment experience

**EDUCATION**

**Alabama A&M University Normal, AL**

**B.S., Apparel Merchandising and Design May 2018**

***Relevant Courses***

Fashion Merchandising I and II • Apparel CAD •Visual Merchandising • Consumer Textiles

• Advanced Clothing and Design • Housing and Interior Design• Consumer Aspects of Clothing

• Administration & Leadership

***Membership/Activities***

* Trendsetters Fashion Club, President, 2017-2018 2014-Present
* Kappa Omicron Nu Honor Society 2014-Present
* Alpha Kappa Mu National Honor Society 2015-Present

**TECHNICAL SKILLS**

Software: Microsoft Word, Excel, Power Point, Adobe Illustrator, Flat Pattern Design, Apparel CAD, Fashion Illustration, Advanced Clothing and Design

**WORK EXPERIENCE**

**Verizon Wireless** Huntsville, AL

Customer Service Advocate August 2016 - Present

* Answering customer calls and actively listening to identify their issues
* Troubleshooting problems and resolving a range of customer issues from device, to billing, to service concerns

**The Buckle** Huntsville, AL

Assistant Store Manager April 2016 - August 2016

* Completed register balance and bank deposits accurately, daily and on time
* Selected and obtained merchandise based on current trends, guest needs and desires, increasing overall store sales by 20%
* Responsible for marketing products to customers

**Alabama A&M University** Normal, AL

Student Research Assistant August 2014 - May 2016

* Lead in the collection, coding, and analysis of any data via surveys or interviews
* Recruitment for Family and Consumer Sciences dept. and program planning

**Lowe’s Home Improvement** Huntsville, AL

Customer Service Associate II July 2013 - April 2016

* Utilized Interior Design course to advise customers with selecting final paint and stain choices for interior/exterior décor
* Mixed customer paint color requests