



Alabama Agricultural & Mechanical University

OFFICE OF THE PRESIDENT

P. O. BOX 1357, NORMAL, ALABAMA 35762

March 24, 2020

Dear Students,

I hope this correspondence finds you safely at your destination of choice during these difficult times. Please know that we are in unusual times. Not since the early 1920's has the world been faced with a similar crisis. This "new normal" is requiring of all of us many adjustments in the way that we live our lives. As a university, we too have entered uncharted waters as we strive to continuously provide the essential services to keep the university functioning. We certainly do miss each of you and the many activities that you would be engaging in during this period. But we know that as a people, as a nation, as our founder, Dr. William Hooper Councilll demonstrated, we are resilient and "this too shall pass." As a result, we will be stronger and better positioned to meet the ever changing challenges of providing educational opportunities in the 21st Century.

Alabama A&M University remains committed to our mission of providing access and opportunities to our most valuable assets, you – our strong and determined students. Your academic and personal success remains a top priority for me. To this end, we have identified staff from essential departments to ensure a smooth transition between this semester and your return to campus. I ask that you email your questions, concerns and any requested documents to the appropriate employee referenced below as employees are teleworking until further notice. ***You may request a teleconference using Zoom with employees such as your financial aid counselor, academic advisor, or a counselor from the Student Health and Counseling Center, if needed.*** Additionally, our Student Services departments will host virtual town hall meetings to "keep you in the loop" while you are away. As you access and interact with any of these mediums, please be patient and understanding. Remember, we are in many instances, utilizing these methods for the first time on a large scale. Please provide us feedback so we can improve our service delivery.

I do understand that this communication is rather extensive but I wanted to provide you with key points of contacts should you require assistance. We will get through this – together! I will provide additional updates as they become available. We are praying that this pandemic will end very soon so that a degree of normalcy will return and you can continue your education on the campus of Alabama A&M University. Please be safe and follow the guidelines of the CDC and the various state health departments. Also, don't forget to check the website frequently for updates and important information.

Sincerely,

Andrew Hugine, Jr.
President

Office of Financial Aid

Please be sure to submit your 2020-21 FAFSA as soon as possible to prevent a delay in processing your financial aid award. The School Code is 001002. Please send an email directly to the financial aid counselor that corresponds to the first letter in your last name.

Financial Aid Counselor/Analyst	Services	Email
Joanie Fletcher	Last name: A-D and Academic Scholarships	Joanie.fletcher@aamu.edu
Beverly Bradley	Last name: E - J	Beverly.bradley@aamu.edu
Terrance Jennings	Last name: K – R	Terrence.jennings@aamu.edu
Theresa Mitchell	Last name: S - Z and Athletic Scholarships	Theresa.mitchell@aamu.edu
Frank Pope	Verification Questions	Frank.pope@aamu.edu
Gregory Provence	General Questions	Gregory.provence@aamu.edu

Your counselor will respond to your inquiry by 5 p.m. on the day it is received, if received by 4:30 p.m. If you desire to schedule a Zoom teleconference, please include this request in your email. You will receive a follow-up email with information on scheduling your teleconference. If you do not receive a response from your counselor, please inform us by emailing sybrenna.harris@aamu.edu or deborah.gordon@aamu.edu, with a copy to Mr. Darryl Jackson, Director of Financial Aid: Darryl.jackson1@aamu.edu

Office of the Registrar

Prospective Spring 2020 Graduates are asked to confirm via BANNER your mailing address in the event it becomes necessary to send important information regarding Spring 2020 graduation. ***An update regarding Commencement will be provided at a later date.***

Pre-registration for Fall 2020 opens April 6, 2020. You should contact your academic advisor between now and then for an electronic advising session to ensure you have access to desired classes. Students will registrar through Self-Service Banner Account. ***Note: students with less than 32-hours or on academic probation are advised by the Freshman Academy.*** Requests for transcripts must be submitted electronically until further notice. Click [here](#) for instructions. Email your questions and concerns to: registrar@aamu.edu. Please contact Ms. Brenda Williams (Registrar) if you do not receive a response to your inquiry: brenda.williams@aamu.edu

Office of Student Accounts

You may contact Student Accounts should you have questions about your student account via phone (256-372-5205) or email (student.accounts@aamu.edu) and someone will respond to your inquiry as soon as possible during regular business hours, Monday – Friday, 8 a.m. – 5 p.m.

Housing and Residence Life

The 2020-21 application for housing will open April 13, 2020. Housing has reserved 1,544 beds for returning students. Housing is provided on a first-come, first-served basis. As a reminder, you are required to meet the [criteria](#) to receive accommodations. Email your questions and concerns to: housing@aamu.edu. Please contact Ms. Karla Miller (Director) if you do not receive a response to your inquiry: karla.miller@aamu.edu

Veterans Affairs and Disability Services

If you are a veteran or dependent of a veteran, a student requesting accommodations from Disability Services, or requesting an official university excuse, please contact one or both of the following:

Name	Services	Email Address
Sanoyia Williams	Disability Services, Veterans Affairs, Excuses, and University Excuses	Sanoyia.williams@aamu.edu
Angela Crum	University Excuses and General Questions	Angela.crum@aamu.edu

Health and Counseling Services

Licensed Counselors and Medical Providers will provide telehealth services to students in need. This includes prescription refills, triage services, referrals, counseling sessions, and answering any medical related questions you may have. Please contact an individual below by email with questions, and to request a Zoom teleconference. If you need to speak with a medical provider please dial 256-425-4201, or 256-425-4554 to speak with a counselor. Please call 911 if you are experiencing an emergency.

Name	Service(s)	Email Address
Al'lwyn Graham	Counselor	Allwyn.graham@aamu.edu
Jessica Meyer	Counselor	Jessica.meyer@aamu.edu
Tanisha Smith	Crisis Counselor (Title IX – sexual misconduct, harassment, and assault)	Tanisha.smith@aamu.edu
Rebecca Dickerson	Nurse Practitioner	Rebecca.dickerson@aamu.edu

Please contact Mrs. Carlquista Slay (Interim Director) if you do not receive a reply to your inquiry:
Carlquista.slay@aamu.edu

Career Development Services

CDS staff will continue providing the support you need to reach your professional goals. You may email the following individuals for assistance with resume revisions and approval, [graduation clearance](#), or to inquire about employment opportunities posted on [Handshake](#).

Name	Email Address
Angel Lee	Angel.lee@aamu.edu
Iris Glover-Robinson	Iris.glover-robinson@aamu.edu
Monique Ryan	Monique.ryan@aamu.edu
Tangela Rutledge-Gale	Tangelo.rutledge@aamu.edu

Please contact Mrs. Yvette Clayton (Director) if you do not receive a reply to your inquiry:
Yvette.clayton@aamu.edu

International Students

International students are reminded to make necessary/required SEVIS updates. Please contact Ms. Karen McDavis (karen.mcdavis@aamu.edu) and Ms. Michele Wesson (michele.wesson@aamu.edu) should you have questions and/or concerns regarding your status as an international student/visitor.

Student Government and Miss Alabama A&M University Elections, and RSO's

All activities will resume Fall 2020. Please continue to monitor your University email account for information from the Office of Student Activities and Leadership Development. Registered Student Organizations are restricted from hosting/sponsoring events on-and-off-campus until further notice. Please contact Mrs. Diann Greer (Director) at diann.anderson@aamu.edu and Mr. Gary Edwards (Coordinator) at gary.edwards@aamu.edu should you have questions and/or concerns.