Alabama A&M University
Department of Transportation
Bulldog Transit System Customer Satisfaction Survey

Date ____________________________  Time ____________________________

Visit was:  □ Pre-Scheduled  □ Walk-In  □ Other

Purpose of visit (please specify): ____________________________________________

Classification:  □ Undergraduate  □ Graduate Student  □ Faculty  □ Staff  □ Other

Was this your first visit?  □ Yes  □ No

Staff member you spoke with: ____________________________________________

1. The AAMU Department of Transportation Representative provided assistance that was appropriate for your needs.
   □ Strongly Disagree  □ Moderately Disagree  □ Slightly Agree  □ Moderately Agree  □ Strongly Agree

2. The AAMU Department of Transportation representative was friendly.
   □ Strongly Disagree  □ Moderately Disagree  □ Slightly Agree  □ Moderately Agree  □ Strongly Agree

3. The AAMU Department of Transportation representative was knowledgeable.
   □ Strongly Disagree  □ Moderately Disagree  □ Slightly Agree  □ Moderately Agree  □ Strongly Agree

4. My overall experience with the AAMU Department of Transportation was satisfactory.
   □ Strongly Disagree  □ Moderately Disagree  □ Slightly Agree  □ Moderately Agree  □ Strongly Agree

5. Please provide any additional comments pertaining to your interactions with AAMU Department of Transportation representatives.

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